

UPDATE on OSTOMY SUPPLIES and CANADA POST STRIKE:

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Program Coordinator, Manitoba Ostomy Program | Shared Health

The orders that usually go through Canada Post are now being sent via courier. If a client has a PO Box number, the client can leave their physical address when placing their order. Alternatively, the warehouse is supposed to be reaching out to clients for this information.

The warehouse is currently experiencing order processing delays. Please ensure that you place your orders 1 month in advance.

NOTE: All clients are able to order a 3-month supply with each order. This will help to ensure that they do not run out of supplies, especially as the holiday season is approaching!

If a client is in urgent need, we are encouraging them to call their NSWOC for assistance with either expediting the order or providing some emergency supplies.

If clients would like to place a complaint, we would encourage them to contact Shared Health Patient Relations:

Shared Health Patient Relations Office contact info:

Phone: [204-787-2704](tel:204-787-2704)

Fax: 204-787-1233

Email: pro@sharedhealthmb.ca

Regards,

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